

Here is a quick user guide on how to use ParentZone so you can upload photos and videos about your child learning at home to support their learning journey at nursery.

Accessing ParentZone

Shortly after your child has started, you will receive an email to one or both of your registered email addresses. This email will allow you to create a password and access ParentZone.

You can download apps for ParentZone for both Android and iOS devices. Just head on over to the respective app store and search for 'ParentZone'. If you do not have a device to download the app to, you can access ParentZone online by visiting.

www.parentzone.me

This will allow you to view your account.



Adding moments from home

We'd love it if you could be involved with your child's timeline and so you've got the opportunity to contribute your own moments, noting down all the fun things you do at home with your children!

To do this, click on the 'Add' button at the top of the screen. This will then take you to a page where you can add photos or videos and write a little something about what you were doing.



Your details

You can update any of your personal details on your account by clicking on 'Profile' at the top. Simply click on what you want to change, make the necessary modifications and press 'save changes'. These changes will be sent over to the nursery who can then confirm them on your account – it's as easy as that!

Account Details
Richard Holland

Contact Details
Mobile: [input] ✓
Work: 0844 37 111 37
Email: r.hull@theacornmedgroup.net
Home: 0844 37 111 37

Address Details
Address Line 1: Liverpool Road
Address Line 2: [input]
Town: Bury
City: Lancashire
County: Envy
Postcode: B21 2JH

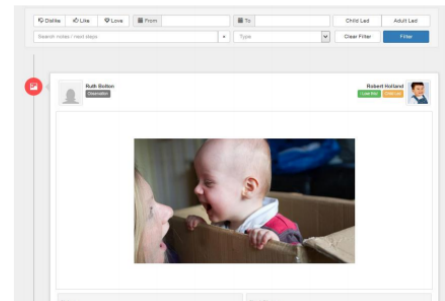
Save Changes

Change password | Security Questions

Your child's timeline

The timeline is the heartbeat of ParentZone, allowing you to see all the fun things the children have been doing at nursery! To access it simply click on the 'Timeline' tab at the top of the screen.

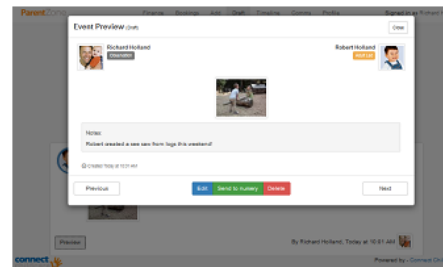
You can select which of your children to see moments for, choose dates and off you go! You can press on each of the moments to see more, enlarge the photos or play the video – you're going to have a great time!



You can choose one or more of your children on the left, adding as many photos or videos as you would like and letting us know what you think of the moment!

When you save your moment it will save to a 'draft' folder, which you can access via the top tab. This will allow you to come back to it and make any last edits before previewing and pushing the 'send to nursery' button. We'll then get your moment at the nursery and can upload it to your child's timeline!

Note: your moments will remain in drafts until you send them to us, so remember to go to the drafts tab and send them on!



Extra Security

To put an extra security measure in place, you can set your own security question and answer, which will be used if you ever forget your password.

Select 'Profile' from the menu, and scroll down to select 'Security Question'. You will then be asked to set yourself a question and answer to protect your log in.

Note: Without a security question you will need to contact the nursery in order to reset your password.

Change password

Security Questions

Setting a secret question will help you to recover your account if you forget your password.

Question: Enter a secret question

Answer: [input] or a secret answer

Save